

PUB1601

May/June 2018

The Structuring and Functioning of Public Services

Duration 2 Hours

100 Marks

EXAMINERS

FIRST

SECOND

PROF EJ VAN DER WESTHUIZEN

PROF SB KAHN

Closed book examination

This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue

This examination paper consists of three pages

Write the number of each question answered clearly in the space provided on the cover of the examination answer book

Answer **ALL FOUR (4)** questions

[TURN OVER]

QUESTION 1

The system of government in South Africa is regarded as a democracy. This implies that the South African government is characterised by the principles of popular sovereignty, political equality, popular consultation and majority government. Government authority in a democracy may be divided into three branches or categories: legislative, executive and judiciary. In view of this, it is expected of you to elaborate on the **composition and powers of the legislature and the judiciary.**

NOTE It is important that you apply your answer to all three spheres of government (national, provincial and local)

[25]

QUESTION 2

Different types of public institutions (or groups) are involved in the provision of public services. The first group consists of the national, provincial and municipal departments. The second group is known as parastatal institutions, quasi-autonomous institutions or public entities. In general, these institutions can be classified into nine distinct categories. It is expected of you to expand on each category's purpose and also provide at least two examples per category. Use the following list of categories as guideline:

- 2.1 Advisory
- 2.2 Regulatory
- 2.3 Judiciary
- 2.4 Tertiary education
- 2.5 Research and development
- 2.6 Cultural and environmental management
- 2.7 Commercial and industrial enterprises
- 2.8 Social service
- 2.9 Constitutional support

[25]

QUESTION 3

Public administrators should always strive towards being successful to ensure that the public interest is served appropriately. Success, in this context, means doing the right things (being effective) in the right way (being efficient) and at the lowest cost possible (being economical). By using these criteria as yardsticks, it is expected of you to elaborate in detail on these three concepts in a public sector context.

[25]

[TURN OVER]

QUESTION 4

The management of public services involves a variety of factors to be taken into consideration to ensure success. Use the framework below and write brief notes on what is necessary to provide these services to the public. In your answer you have to give details on the following:

- 4.1 Political leadership (refers to the direction taken to provide a service)
- 4.2 Management (tasks directed externally and internally)
- 4.3 Sufficient funding (money is necessary to deliver a service – budget)
- 4.4 Sufficient adequately qualified personnel (availability of appropriately qualified staff)
- 4.5 Facilities and equipment (infrastructure and equipment)

[25]**TOTAL: [100]**