

(myUnisa) TUTORIAL 3

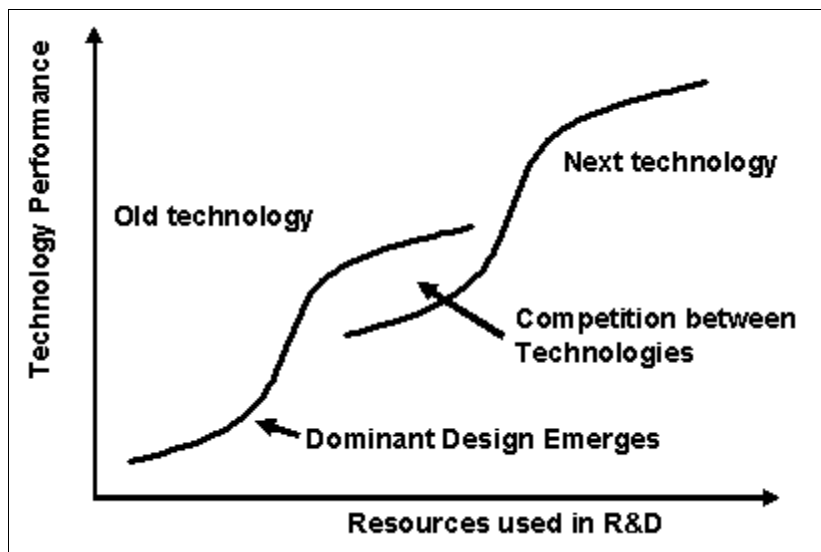
Semester 1 of 2018

BASED ON CHAPTER 8 of the prescribed book
Total Quality Management

Due date: 5 February 2018

ENGINEERING MANAGEMENT II B

EMA2602



Dear student,

Welcome to the 3rd (myUnisa) tutorial.

Please note that the myUnisa tutorials do not replace the assignments that you will find in tutorial letter 101. These are additional exercises that will help you to master the content of the course and to prepare for the examination. Please note that this tutorial is part of your study material for this course and must be studied.

Please read through the following questions and attempt them. Study chapter 8 of the prescribed book if you do not know how to answer them.

Required

Please download the workbook from “Additional Resources” on myUnisa. Please answer the following workbook questions:

8C.1.1	8C.2.1	8C.3.1
8C.4.1	8C.5.1	8C.6.1
8C.6.2	8C.7.2	8C.8.1 (i)
8C.9.1	8C.10.1	8C.11.1
8C.11.2 ii)	8C.11.5	

Go to “discussion forums” to upload your answers (and then click on “Forum 3 – Tutorial discussions”). You will find guidelines there on how to do it. Upload your answers to myUnisa so that other students can comment on them. The idea is that students learn from one another and together produce better solutions.

I will provide suggested solutions to the questions if at least one student uploaded his/her answers to myUnisa.

Please consider the due dates provided and keep up to date.

Regards,

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